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Memorandum

To: Honorable Mayor and Members of the City Council
From: Roger Kolman, City Manager
Re: Service Line Warranty Program
Date: 11/4/2019

BACKGROUND

Some of the residential properties in Coweta are reaching an age where private service utility lines may begin to show deterioration due to age and usage. As these are private utility lines, the City is generally not able to assist in repairing line breaks, leaving the burden on the property owner to pay the costs of repair. One way for property owners to avoid a large, and often unexpected, repair bill is to purchase extended warranty coverage for those utility lines.

Endorsed by the National League of Cities, as well as the Oklahoma Municipal League, Utility Service Partners provides those warranty contracts to property owners in 38 states and over 600 municipalities. Currently 16 municipalities in Oklahoma have elected to participate in this program for their utility customers.

The program is no cost to participate for the City; however, there is a small royalty fee that the City will receive from all of the warranty contracts sold to our utility customers.

STAFF RECOMMENDATION

Staff approval of the Marketing Agreement with Utility Service Partners Private Label, Inc.

ATTACHMENTS

Draft Marketing Agreement
Presentation by Utility Service Partners, Inc.
OML Letter of Endorsement