

XXX COUNTY MASS CARE

Sheltering, Feeding, and Related Services For the Volunteer Workers and Staff During a Public Health Emergency

CAPABILITY DESCRIPTION

The capability to provide mass care services, to include shelter, feeding, basic first aid, bulk distribution of needed items and other related services to volunteer workers and staff responding to an incident.

Mass care is usually performed by non-governmental organizations (NGOs), such as the American Red Cross and faith based organizations within the local community.

OUTCOME

Rapid provisions of mass care services for the volunteer workers and staff population.

ESF/ANNEX

ESF#6: Mass Care, Housing, and Human Services

ESF #8: Public Health and Medical Services

UTL (universal Task List)

Respond, Care for Response Personnel, Provide Mass Care

ASSOCIATED CRITICAL TASKS

Function ID Sequence

Task

1. Assess need for emergency feeding and sheltering activities
2. Activate emergency shelters
3. Provide shelter for response personnel
4. Identify additional special needs, i.e., staff pets, child day care, elder day care

MEASURES

Capability Measures

Yes/No	Local public health has MIPS plan
Yes/No	Mass care plan has been developed for response population
_____	Number Shelter agreements in place for each county
_____	Number Shelter supply kits on hand to support sheltering requirements
_____	Number Estimated people who can be sheltered
_____	Number Vendor/institutional agreements in place for each county to support feeding requirements
_____	Time From notification of disaster to opening of shelter

Performance Measures

Yes/No	All shelter residents demobilized from shelter to personal home prior to shelter closure
Yes/No	Reunification of families was completed
Yes/No	Long term recovery issues addressed through participation in local planning process
Yes/No	Mass care plan successfully implemented

CAPABILITY ELEMENTS

Personnel

- Personnel to provide shelter operations
- Personnel to provide feeding support in shelters
- Personnel to provide basic first aid, mental health services and family services
- Personnel to provide logistics support for mass care operations
- Personnel to provide liaison services to emergency operations centers
- Personnel to provide law enforcement/private security coordination if needed
- Others TBD

Planning

- Mutual aid agreements (for logistics and supplies)
- Agreements for use of facilities
- Emergency sheltering plan
- Emergency feeding plan
- Plan for human services to include, but not limited to, basic first aid, mental health services, family services to include family reunification and appropriate referrals to other agencies
- Plan for demobilization to personal housing, if needed, once shelters close
- Medical care plan
- Staffing plan
- Logistics support plan
- Others TBD

Organization and Leadership

- National Incident Management System (NIMS)
- National Response Plan (NRP)
- Applicable legislation, plans, directives, policies, and procedures

Equipment and Systems

- Shelter supply kits with administrative supplies
- Basic first aid supplies
- Vehicles to support distribution of medications and food/meals to affected MIPS PODS, to include POVs
- Access to food handling equipment, such as serving utensils and food containers (i.e.-cambros, food containers (hot or cold) and coolers), among other items
- First Aid supplies
- Vehicles to transport logistical support items to include food, beds/cots, linen, etc
- Other TBD

Training

- Mass Care Overview
- Shelter Operations Management
- Basic First Aid
- Incident Command Systems 100, 200, 700

Exercises, evaluations, and corrective actions

- System for incorporating lessons learned into plans and procedures
- Exercise of mass care plans

LINKED CAPABILITIES

- Economic and Community Recovery
- Emergency Operations Center Management
- Restoration of Lifelines

EVENT CONDITIONS

The factors affecting the mass care capability are the number of displaced persons, the size of the area in which people are displaced, and the length of time before persons can return to their homes. It applies to all scenarios when it is required for the local health department to activate their MIPS plan.

REFERENCES

1. Homeland Security Presidential Directive/HSPD-8, "National Preparedness". December 2003. <http://www.whitehouse.gov/news/releases/2003/12/20031217-6.html>
2. National Response Plan (NRP). Department of Homeland Security. December 2004.
3. National Mutual Aid and Resource Management Initiative, Resource Typing Definitions- I. Federal Emergency
4. Management Agency. January 2004. http://www.fema.gov/pdf/preparedness/initial_60_rtd.pdf